**2020年度放課後等デイサービスサービス評価表【音楽療法センター】**

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| **アンケート** 環境・体制整備  全体人数 : 20  提出人数 : 19 |

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| Q1. 子どもの活動等のスペースが十分に確保されているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 94.7% | 18 人 | |  | B.どちらともいえない | | | | |  |  | 5.3% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q2. 職員の配置数や専門性は適切であるか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 94.7% | 18 人 | |  | B.どちらともいえない | | | | |  |  | 5.3% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 5.3% | 1 人 |   Q3. 事業所の設備等は、スロープや手すりの設置などバリアフリー化の配慮が適切になされているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 84.2% | 16 人 | |  | B.どちらでもない | | | | |  |  | 21.1% | 4 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 5.3% | 1 人 | |
| **アンケート** 適切な支援の提供  全体人数 : 13  提出人数 : 13 |

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| Q1. 子どもと保護者のニーズや課題が客観的に分析された上で、放課後等デイサービス計画が作成されているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 92.3% | 12 人 | |  | B.どちらともいえない | | | | |  |  | 7.7% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 7.7% | 1 人 |   Q2. 活動ﾌﾟﾛｸﾞﾗﾑが固定化しないよう工夫されているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 100% | 13 人 | |  | B.どちらともいえない | | | | |  |  | 0% | 0 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   活動ﾌﾟﾛｸﾞﾗﾑ：事業所の日々の支援の中で、一定の目的を持って行われる個々の活動のこと。子どもの障害特性や課題、平日/休日/長期休暇の別等に応じて柔軟に組み合わせて実施されることが想定されている。  Q3. 放課後児童クラブや児童館との交流や、障害のない子どもと活動する機会があるか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 7.7% | 1 人 | |  | B.どちらともいえない | | | | |  |  | 38.5% | 5 人 | |  | C.いいえ | | | | |  |  | 53.8% | 7 人 | |  | D.ご意見 | | | | |  |  | 7.7% | 1 人 | |
| **アンケート** 保護者への説明等  全体人数 : 13  提出人数 : 13 |

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| Q1. 支援の内容、利用者負担等について丁寧な説明がなされたか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 92.3% | 12 人 | |  | B.どちらともいえない | | | | |  |  | 7.7% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q2. 日頃から子どもの状況を保護者と伝え合い、子どもの発達の状況や課題について共通理解ができているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 92.3% | 12 人 | |  | B.どちらともいえない | | | | |  |  | 7.7% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q3. 保護者に対して面談や、育児に関する助言等の支援が行われているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 100% | 13 人 | |  | B.どちらともいえない | | | | |  |  | 0% | 0 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q4. 父母の会の活動の支援や、保護者会等の開催等により保護者同士の連携が支援されているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 38.5% | 5 人 | |  | B.どちらともいえない | | | | |  |  | 46.2% | 6 人 | |  | C.いいえ | | | | |  |  | 15.4% | 2 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q5. 子どもや保護者からの苦情について、対応の体制を整備するとともに、子どもや保護者に周知・説明し、苦情があった場合に迅速かつ適切に対応しているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 61.5% | 8 人 | |  | B.どちらともいえない | | | | |  |  | 38.5% | 5 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 7.7% | 1 人 |   Q6. 子どもや保護者との意見の疎通や情報伝達のための配慮がなされているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 92.3% | 12 人 | |  | B.どちらともいえない | | | | |  |  | 0% | 0 人 | |  | C.いいえ | | | | |  |  | 7.7% | 1 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q7. 定期的に会報やホームページ等で、活動概要や行事予定、連絡体制等の情報や業務に関する自己評価の結果を子どもや保護者に対して発信しているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 61.5% | 8 人 | |  | B.どちらともいえない | | | | |  |  | 30.8% | 4 人 | |  | C.いいえ | | | | |  |  | 7.7% | 1 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q8. 個人情報に十分注意しているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 69.2% | 9 人 | |  | B.どちらともいえない | | | | |  |  | 30.8% | 4 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 | |
| **アンケート** 非常時等の対応  全体人数 : 11  提出人数 : 11 |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| Q1. 緊急時対応マニュアル、防犯マニュアル、感染症対応マニュアルを策定し、保護者に周知・説明されているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 45.5% | 5 人 | |  | B.どちらともいえない | | | | |  |  | 45.5% | 5 人 | |  | C.いいえ | | | | |  |  | 9.1% | 1 人 | |  | D.ご意見 | | | | |  |  | 9.1% | 1 人 |   Q2. 非常災害の発生に備え、定期的に避難、救出、その他必要な訓練が行われているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 18.2% | 2 人 | |  | B.どちらともいえない | | | | |  |  | 63.6% | 7 人 | |  | C.いいえ | | | | |  |  | 18.2% | 2 人 | |  | D.ご意見 | | | | |  |  | 9.1% | 1 人 |   Q3. 子どもは通所を楽しみにしているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 90.9% | 10 人 | |  | B.どちらともいえない | | | | |  |  | 9.1% | 1 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 |   Q4. 事業所の支援に満足しているか（複数回答）   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | A.はい | | | | |  |  | 100% | 11 人 | |  | B.どちらともいえない | | | | |  |  | 0% | 0 人 | |  | C.いいえ | | | | |  |  | 0% | 0 人 | |  | D.ご意見 | | | | |  |  | 0% | 0 人 | |